

STATE OF ALABAMA

Information Technology Policy

Policy 640-04: Voice Over Internet Protocol

OBJECTIVE:

Establish the requirements for securely deploying Voice over Internet Protocol (VoIP) capability onto State of Alabama network resources.

SCOPE:

This policy applies to all State of Alabama organizations that plan or manage VoIP technology.

RESPONSIBILITIES:

Prior to deploying VoIP capabilities onto State of Alabama network resources, State of Alabama organizations shall:

1. Develop appropriate network architecture for data and voice considerations; security and technical requirements shall be specified in applicable standards.
2. Ensure the organization has examined and can acceptably manage and mitigate the risks to State of Alabama information, system operations, and continuity of essential operations when deploying VoIP systems.

ISD shall publish an approved VoIP product list and implementation procedures for State of Alabama organizations. Organizations shall adhere to the published list of products for standardization.

ENFORCEMENT:

Refer to Information Technology Policy 600-00: Information Security.

Signed by Jim Burns, Chief Information Officer

DOCUMENT HISTORY:

Version	Release Date	Comments
Original	2/13/2007	